



Kimberly L. Mallard
2022 Georgia APWA Professional Manager of The Year
Public Works Emergency Management

Director of Safety, Security, and Emergency Preparedness
Atlanta Department of Transportation

CITY OF ATLANTA



DEPARTMENT OF TRANSPORTATION

Kimberly Mallard is a transplant to the City of Atlanta as a native of California, but she has definitely made an impact in the world of Emergency Preparedness by making sure that the City of Atlanta is always prepared for when the unexpected hits. Kimberly currently serves as the Director of Safety, Security, and Emergency Preparedness for the City of Atlanta Department of Transportation (ATLDOT). She has been in this role since January 2022. In her role she is responsible for:

- Oversee the development and maintenance of safety management plans specific to ATLDOT project in accordance with Federal Transportation Agency (FTA), Georgia Department of Transportation (GDOT), The City of Atlanta, and other Environmental and regulatory requirements and responsibilities
- Direct, design, develop, and oversee implementation of the most complex emergency preparedness, programs and procedures.
- Create and implement annual Environmental, Health and Safety regulatory compliance audits.
- Develop and execute comprehensive plans to improve safety performance across all areas of the project.
- Develop and establish operating policies and approaches for emergency preparedness consistent with Department's policies and objectives and ensure appropriate execution; appraise and evaluate the results of functions.
- Coordinate the Department's response to Federal Disaster Recovery programs
- Direct Department's City's Joint Operations Center participation and response during events



Before transitioning into her current role, Kimberly served as the Deputy Director for the Mayor's Office of Emergency Preparedness with special assignment to ATLDOT from August 2019 to January 2022. She first joined the City of Atlanta with the Department of Public Works as a Senior Manager back in January 2017. One of the first major disasters she helped coordinate was the Interstate 85 Northbound collapse in March 2017. Kimberly was in charge of ensuring that the Department of Public Works Response to this major disaster that crippled the City of Atlanta and the Metro Atlanta Region was successful. Another major event that Kimberly oversaw coordinating was 2018 College Football National Championship and the Super Bowl LIII Winter Response in which she ensured that the City of Atlanta was ready to respond should the weather required it.



Among Kimberly's accomplishments in the past 2 years professionally are:

- Developed Department's COVID-19 Response plan and protocols
- Implemented monthly virtual town hall series to communicate with in-person, remote and hybrid staff during pandemic
- Developed virtual snow and ice emergency planning conference and conducted annual Snow and Ice Dry Run (utilizing enhanced COVID-19) protocols for over 250 employees
- Developed inter-departmental agreement to leverage city CDL drivers to assist with snow and ice operations which led to increased operational capacity by 30%.
- Mitigated potential COVID-19 outbreaks by leveraging data to make critical operations decisions
- Led department's initial response for the August 2021 Cheshire Bridge fire which led to the development of Cheshire Bridge Workgroup for demolition, design and re-build.

- Successfully demonstrated competency for the department’s Emergency Management and Snow and Ice Control section for annual APWA accreditation. Accreditation awarded 2/2022.
- Oversee the department’s planning and response activities which support the City’s Joint Operations Center during special events (2021 Peachtree Road Race...a two-day event, Dragon Con and the New Year’s Eve Peach Drop)

Kimberly’s other experience in Emergency Preparedness includes serving as the Emergency Preparedness Officer and the Public Health Liaison for the Fulton County Department of Health. Kimberly is also an active member of American Public Works Association (APWA) having presented at the Metro Atlanta Branch of the Georgia Chapter in 2019 on the subject of “Establishing an Effective Public Works Emergency Management Program. Kimberly was also a presenter at the Annual Georgia APWA Meeting and CPWM Conference on the subject of “Incident Response with Special Events”.



Being a life long learner in education, Kimberly received her Bachelor of Science in Health Science from the San Francisco State University and her Master of Public Administration from California State University. She is also a Georgia Certified Emergency Manager. When it comes to Emergency Preparedness, whenever you call Kimberly Mallard, she will be there and ready to serve!